

MAINTENANCE	Void and Empty Properties
Providence Row Housing Association	VERSION: 2

Moving In Letting Standards: Rooms Supported Properties



When you move into a Providence Row Housing Association property you can expect your new home to be clean, safe and secure. Here are some details of the standard you should expect to find. Please note some works needed to meet this standard may be completed after you move in. We will at all times tell you about this when you sign up for your licence or tenancy.

Externally

- Your home will be structurally sound and safe.
- All external doors will be secure and fitted with locks and you will be provided with a full set of keys.

Internally (General)

- Your property will be free of rubbish.
- Your property will be free from damp and mould growth.
- All internal doors and door handles will be in place and correctly fitted.
- The flooring will be clean and even.
- Carpets and lino will be in good condition and clean.
- All walls, woodwork and ceilings will be clean and where necessary repainted. You may also be offered decoration vouchers to assist you in redecorating to your choice.

Gas and Electrics

- Your room will have appropriate socket outlets and at least a single lighting pendant. These will be in sound condition.
- A visual electrical check will be carried out. If any issues are identified a full electrical test will be carried out.
- The heating system will be in good working order.
- All smoke detectors and emergency alarm equipment will be tested. Your home will either have a hard wired smoke detector or a battery operated one with a 10 year life battery fitted.

Carpets and Furniture

- All carpets will be clean, intact and unworn.
- The bed will be stable and in good condition.
- You will be provided with a new mattress.
- You will be provided with a small bedside table.
- You will be provided with a cupboard for your clothes.
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Cleaning Standards (Summary)

- Walls will be cleaned down and free of cobwebs, blu tack, sellotape, posters, etc
- All internal surfaces such as window frames, doors and door frames, radiators, skirting boards will be washed down and left thoroughly clean.
- All floors will be swept, mopped and left clean.

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