

# Ask the Housing Ombudsman



**Join us on Monday 23 October at the Town Hall for an information session for Tower Hamlets Homes and Housing Association tenants and leaseholders.**

Richard Blakeway, the Housing Ombudsman for England will be speaking at the event and will provide information on the role of the Housing Ombudsman service and the process you should follow to get complaints about your landlord dealt with effectively.

You will also have the chance to ask the Housing Ombudsman general questions

about the service that they provide and how they can help you if you are unhappy about the way your social housing landlord has dealt with your complaint, or where your social housing landlord has not followed their complaints procedure.

Light refreshments will be provided.

**You can attend for free in-person or online. Please register using the QR code. You will only be admitted if you have registered.**

